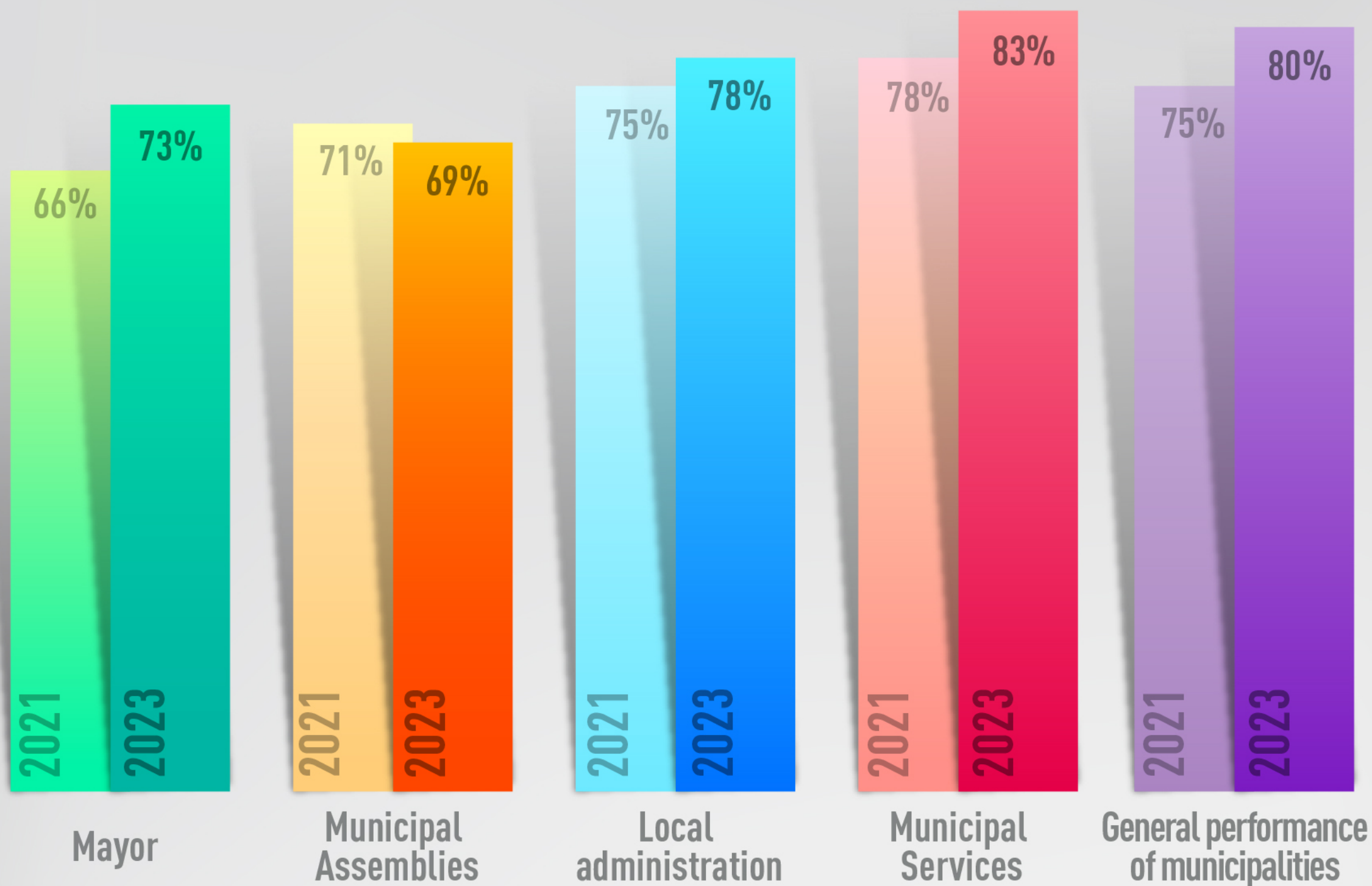


Level of citizen satisfaction



* The Citizen Satisfaction Survey was conducted using a representative sample of 6,700 respondents, with a 1% margin of error. This extensive survey covered 38 municipalities across Kosovo.